

**MAJOR FINAL OUTPUTS AND PERFORMANCE INDICATORS**  
**FY 2015**

<b>MFO 1: RECOGNITION AND REPARATION SERVICES</b>	<b>FY 2015 TARGET/ BASELINE</b>
<b>Processing of Claims</b>	
<b>A. Applications Received and Processed</b>	
No. of applications received within the prescribed period.	<b>13,210 applications</b>
Percentage of applications enrolled and encoded.	<b>100% of 6,850 (remainder for 1<sup>st</sup> intake) + 100% of 13,210 (projected 2<sup>nd</sup> intake)</b>
Percentage of applications received within the prescribed period (April 8 – May 30, 2015)	<b>100% of 13,210 applications</b>
<b>B. Investigation</b>	
No. of fact-finding investigations completed	<b>5</b>
Percentage of claims investigated and verified.	<b>100% of 5,516 claims</b>
Percentage of investigations completed within one year	<b>100% of 5 area investigations</b>
<b>Adjudication and Decision</b>	
No. of claims adjudicated within one year	<b>11,550 claims</b>
Percentage of decisions opposed or appealed that have been affirmed <i>En Banc</i>	<b>0</b>
Percentage of claims adjudicated within the year	<b>100% of 11,550 claims</b>
<b>HRVV Roll and Reparation Distribution</b>	
No. of persons included in the Roll of Human Rights Violations Victims	<b>0</b>
Percentage of HRVVs given monetary reparation before May 12, 2016	<b>0</b>
<b>Client Satisfactory Rating</b>	
Percentage of Client Satisfactory Rating received from the Commission on Human Rights (CHR) and Civil Society Organizations (CSOs)	<b>16</b>

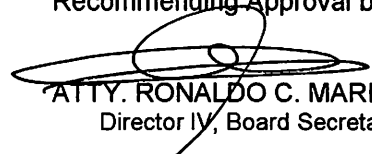
**Support to Operations (STO) and General Administration and Support Services (GASS)**

<b>General Administration and Support Services (GASS)</b>	<b>Performance Target</b>
PI 1: Budget Utilization Rate	<b>100%</b>
PI 2: Compliance Reporting	<b>100%</b>

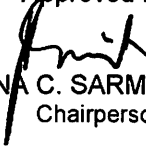
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